Learn More About **D&H XML Processes**
A reference tool for the D&H XML process flow

XML Sequence	Document Type	Data Expectation	Document Format	Responses/Notes
1	Catalog	D&H ➜ Customer File retrieved from D&H FTP server	D&H Delimited Flat File Containing Catalog/Inventory	In most cases, there will be one D&H catalog file available per day with new and updates products. Alternatively, customers can request multiple catalog/inventory feeds per day. The item data populated in customer's systems from D&H can be enhanced by a separate data feed from Etilize.
2	Pricing & Availability	D&H ➜ Customer Response from D&H via HTTPS	D&H XML Pricing & Availability	D&H returns a response containing customer-specific price and/or item availability
3	Purchase Order	D&H ⬅ Customer Request to D&H via HTTPS	D&H XML Order Entry	D&H returns a response containing success with order number or failure with error message.
4	Advance Shipping Notice	D&H ➜ Customer Response from D&H via HTTPS	D&H XML Order Status	Order Status contains detailed business level information about the order including shipment information (ship dates, packages, and tracking numbers)
5	Invoice	D&H ➜ Customer Response from D&H via HTTPS	D&H XML Order Status	Order Status contains detailed business level information about the order including invoice information for line items that have shipped. NOTE: Customer may prefer D&H's EDI integration interface because the EDI document types (855, 856, and 810) align with user's procurement system.

Looking for more in-depth descriptions of D&H XML Services? Please view the XML Services documentation
Do you have questions or comments regarding the D&H XML process flow or XML Services? Please click here

NOTE: This is generalized documentation and not applicable for all customers; this is meant to be a reference for the D&H XML process flow.

Requests can be made by the D&H customer, or a third-party liaison. Liaison refers to an intermediary who makes requests on behalf of customer(s).

D&H CANADA