

# D&H Managed Services

Capitalize on our Veteran Expertise and Portfolio of End-to-End Solutions for Your Clients.



## Managed Help Desk:

Our U.S.-based help desk experts are available 24x7 to assist your customers.

- Covers computer software/hardware as well as connectivity and networking issues
- Connect via phone, email, chat, or web portal
- Tiered support ranging from basic to high-level customer escalations



## Managed Device Services:

**ENDPOINT MANAGEMENT** Make D&H your first line of defense against cybercrime.

- Real-time incident and alert monitoring
- Automated Patch Management tool
- Real-time dashboard and monthly reporting



## Managed Device Security Services:

**ENDPOINT PROTECTION PLUS** Give your customers the next generation of anti-virus to fortify their IT defenses.

- Built-in Threat Hunting
- Sophisticated endpoint detection
- 24/7 expert monitoring and patching

**PATCHING-ENDPOINTS** Give your clients the ability to patch endpoints on or off-network, without the need for complicated infrastructure.

- Roaming devices can download and install patches from our cloud-based server
- Optimize network bandwidth
- Reduce vulnerabilities by keeping software up-to-date in real-time

**MANAGED EDR-ENDPOINTS** Anti-virus is not enough to protect against the accelerating rate of cyberattacks

- Two-way Firewall
- Intrusion Detection
- Anti-Phishing
- Web Filtering
- User Application Control



## Managed Infrastructure:

Reduce your capital expenditure and lower ownership cost.

- Skilled, experienced personnel
- High productivity and efficiency
- Unified Communications, Route/Switch, Carrier Services, and Security OEM equipment
- Reliability and quality

ProServicesCA@  
dandh.com

Toronto, ON

Vancouver, BC



linkedin.com/company/  
dandhdistributing



@dandh\_ca