The Ins & Outs of ConnectWise Automate

ConnectWise Automate is the remote monitoring and management (RMM) platform that automates technical tasks and decreases your service delivery time. With a broad range of tools, including powerful scripting, patching, and remote system health management, you can provide a great customer experience and decrease costs. MSPs that use ConnectWise Automate can appreciate a **60% reduction in costs**, as verified by the Forrester Total Economic Impact Study of the ConnectWise platform.

How We Do It

ConnectWise empowers the success of technology solution providers (TSPs). Managing your business becomes less stressful with the tools and functionality you need to:

- Deliver proactive and reactive IT services
- Rapidly and efficiently manage your day-to-day
- Automate repeatable processes and tasks
- Focus on strategic projects and goals
- Efficiently manage more systems

Product Features

To keep pace while delivering value, TSPs need the right features to help you move at the speed of business.

- **Reduce Support Tickets** Take a proactive approach to endpoint management with easy configurability, reducing your tickets by 20% on average.

- **Improve Tech Productivity** Quickly queue automation with a few clicks, allowing your technicians to access information and solve problems faster.

- **Improve Employee Satisfaction** Get buy-in from your team faster with a solution that's easy to implement and use, creating less turnover and happier customers.

- **Increase Revenue** Automatically update and sync customer contract and service details to improve billing, prospecting, and upselling.

- **Increase Value to Customers** Track automated tasks and time to provide clear reporting that shows your customers the value you bring to the table.

ConnectWise
Automate®

The ConnectWise Automate Difference
See How ConnectWise Automate Drives Better Business Outcomes

D&H

Contact D&H to learn more about ConnectWise Solutions
800.877.1200 | Cloudsolutions@dandh.com

Integrations

Award-winning solutions seamlessly integrate for better results.

- **ConnectWise Manage®:** Take your automation to the next level by connecting ConnectWise Automate with ConnectWise Manage. Automate ticket creation, time tracking, device management, dispatching, and more. With a seamless integration, ConnectWise Manage and ConnectWise Automate certainly are better together.

- **ConnectWise Control®:** Access to the end user's device has never been easier! With built-in access to Backstage and ConnectWise View, you can resolve issues even faster. See through the customers with ConnectWise View to see what they're seeing and resolve issues through Backstage without ever having to interrupt the customer.

- **ConnectWise Ecosystem:** ConnectWise Automate not only gives you access and automation to the endpoints you manage, but it also gives you more automation around other solutions you may be offering your customers. Create quicker access and automate more through ConnectWise Automate plugins!

The Power of Choice

You should be able to choose the best solutions for your business. Exclusive partnerships with top vendors and 250+ solution providers allow ConnectWise's best-in-breed platform to deliver cutting-edge tools, allowing you to build a solution stack that fits your needs.

The IT Nation

The IT Nation is the largest global IT community of thought leaders, experts, and peers. It is one of the most dedicated communities in the industry, full of members who share a passion for expanding the capabilities of technology.

See the impact ConnectWise Automate could have on your business.

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