

Take your business phone anywhere.

# Nextiva Business Phone Service

For reliable, crystal-clear business phone service, all you need is an internet connection.

**No. 1**

**Business Phone Service of 2020**

U.S. News & World Report

**95**/100

**Highest rated VoIP provider**

G2.com

**5**/5

**Network rating**

Downdetector.com

**90%**

**Willingness to recommend**

Gartner

## We offer a single, integrated platform.



Our platform brings all of your customer and team communication channels into one place.

When you have all your business communications in one place, you can make better decisions, operate more efficiently, and deliver smarter customer experiences. You can also begin to truly know your customers, leading to more engaging conversations. For businesses needing advanced integrations, our platform integrates with tools you're already using so you can track customer journeys across toolsets.

## We're known for security and reliability.



Nextiva leads the industry for uptime and reliability. In 2018, our network processed more than one billion calls and experienced 99.999% uptime.

We have eight points of presence across the continental U.S., and all of our data centers are ISO/IEC 27001 audited and certified. We offer solutions that are SOC 2 and PCI compliant, and we have HIPAA-compliant voice, video, and fax services.

## We deliver Amazing Service.

Our knowledgeable, 100% in-house team provides award-winning support. Your business needs are our top priority.

# Essential key features



## Call Pop

Call Pop enables you to not only know who is calling, but also important information about them, so you can begin each conversation one step ahead. When an incoming call arrives from a customer, Call Pop displays contact and key account information, including account value, customer experience score, last interaction sentiment, and last survey score.



## Virtual fax

Send and receive secure, electronic faxes from anywhere, on any device. With virtual fax, you can easily access a history of documents and manage user views and logins. Both standard and HIPAA-compliant virtual fax are available.

# Professional key features



## Nextiva App

Combine voice and video into a single application, so you can make and receive calls, view contacts, transfer calls, host meetings with video or screen-sharing, and collaborate with team members. Use the app on any device, in any operating system.



## Voice Analytics

Easily run reports to give your business access to historical data to make informed, objective business decisions based on prior performance. Get a real-time snapshot of your business using dashboards and wallboards.

# Enterprise key features



## Video conferencing

Nextiva offers robust video conferencing capabilities, including the ability to schedule meetings, record meetings, and integrate with Alexa to easily start meetings. Meet with teams, clients, prospects, and partners on conference calls with as many as 250 participants.



## Advanced integrations

Integrate your favorite apps to acquire, retain, and engage more customers. Popular integrations include Salesforce, Microsoft Teams, and ServiceNow.